

Oversight Committee Visit Report

Malaria Disease Component-Baluchistan

13th -14th November, 2023

BACKGROUND:

Oversight Committee visited Kachi/Bolan and Noshki from 13th Nov to 14th Nov 2023 to meet with Principal Recipients, Sub- Recipients and partners working with Global Fund grant (GFATM) NFM III implementation under the malaria component. Oversight mission arranged preliminary meeting with relevant stakeholders to understand the performance of Global Fund Grants and to ensure that resources are being used efficiently and effectively for the benefit of the country.

ACKNOWLEDGEMENTS:

All OC members acknowledged the CCM Secretariat for coordinating and arranging this oversight visit where all the relevant soft copies of performance frameworks, SR agreements, grant agreements, budgets for both PRs were provided for Oversight members. CCM secretariat also shared Annual Plan for Oversight Committee.

Following was the Guidance of GFATM for Oversight as per

<https://www.theglobalfund.org/en/country-coordinating-mechanism/oversight/>

The following members had joined the visit:

Sr. no.	Name	Organization	Designation
1	Ms. Batool	UNDP	M & E Officer
2	Mr. Naveed Iqbal	HSA	Treasurer HSA
3	Mr. Zubair Khan	Association of People Living with HIV and AIDS	Provincial Coordinator Baluchistan
4	Mr. Aman Allah Kakar	Baluchistan CSO representative –SOCIO PAK	CCM Member
5	Mr. Hammad Murtaza	CCM Secretariat	CCM Coordinator

PURPOSE OF THE OVERSIGHT VISIT:

The following points were the purpose of the OC visit;

- Malaria disease component of GF Grants
- To understand that how the grants are working
- To follow progress and challenges
- To make recommendations to the PR on improving performance

OC members had opportunities to interact with Public Sector RDT centers, Microscopy and malaria treatment, BHUs & RHCs. These visits provided members an overall sense of program achievement and challenges that helped

- To provide better guidance to PRs, and
- To lend credibility and stature to the grants themselves.

OC VISIT SCHEDULE:

During this visit, OC members visited the following facilities in Baluchistan;

OC Visit Schedule								
November 13-14, 2023								
Malaria diseases component –Quetta								
Travel: November 12, 2023 Travel from Islamabad to Quetta								
Orientation meeting of OC members with PRs (November 12, 2023)								
Sr, no.	Date	City	Name of station	Name of Facility	Estimated Time	SR/PR	Contact person	Contact No.
1	13-Nov-23	Kachi/Bolan	BHU Mashkaf	Public sector - RDT and malaria treatment	10:30 am	TIH	Mr. Imtiaz Ali District Coordinar, Muhammad Bukhs	0336-3889049, 0336-8325768
2	13-Nov-23	Kachi/Bolan	BHU Brahim Baran	Public sector - RDT and malaria treatment	11:30 am	TIH	Mr. Imtiaz Ali District Coordinar, Allah Daad	0336-3889049, 0301-3253184
3	13-Nov-23	Kachi/Bolan	DHQ Hospital	Public sector - Microscopy and malaria treatment	12:30 pm	TIH	Mr. Imtiaz Ali District Coordinar, Nazeer Ahmed	0336-3889049, 0333-3359175
4	13-Nov-23	Kachi/Bolan	Kareem Clinic	Private sector - RDT and malaria treatment	1:30 pm	TIH	Mr. Imtiaz Ali District Coordinar, Luqman	0336-3889049, 0300-3880840
5	13-Nov-23	Kachi/Bolan	Alshifa Clinic	Private sector - RDT and malaria treatment	2:30 pm	TIH	Mr. Imtiaz Ali District Coordinar, Imdad Ali	0336-3889049, 0332-6403507
13-Nov-23		Night stay in Quetta						

1	14-Nov-23	Noshki	CD Galangoor	Public sector - RDT and malaria treatment	10:00 am	TIH	Mr. Muhammad Ibrahim District Coordinator, Mr. Ghulam Sarwar	0334-3902960, 0347-2778344
2	14-Nov-23	Noshki	CD Muhammad Noor	Public sector - Microscopy and malaria treatment	11:30 am	TIH	Mr. Muhammad Ibrahim District Coordinator, Mr. Nasrat Ullah	0334-3902960, 0346-8370981
3	14-Nov-23	Noshki	BHU Kochal Mall	Public sector - Microscopy and malaria treatment	12:30 pm	TIH	Mr. Muhammad Ibrahim District Coordinator, Mr. Allah Bakhs	0334-3902960, 0346-8303800
4	14-Nov-23	Noshki	BHU Dehdar Mall	Public sector - RDT and malaria treatment	2:30 pm	TIH	Mr. Muhammad Ibrahim District Coordinator, Mr. Najam Uddin	0334-3902960, 0312-0628876
5	14-Nov-23	Noshki	Mavia Medical and Asif Medical	Private sector - RDT and malaria treatment	3:00 pm	TIH	Mr. Muhammad Ibrahim District Coordinator, Mr. Nazeer Ahmed	0334-3902960, 0341-8067707

KEY OBSERVATION AND RECOMMENDATIONS:

Date of Visit: 13 th Nov, 2023	
Name of the Venue	Site specific Progress/Observations/ Areas for improvement
BHU Mashkaf-Kachi/Bolan	<u>GENERAL Observations:</u> <ul style="list-style-type: none"> As highlighted earlier as well, stock register is not properly maintained. FM2 was not verified. Over writing on every page of stock and FM2 reports. It was observed that monitoring system is very poor. There is no proper monitoring system at any facility. Center In charge Dr. Ghazala did not receive training of MCM for the last 5 years by the BRSP. IHHN/BRSP did not share the selection criteria of the private hospitals. There is no mechanism of expiry of medicine. It was observed that most of the medicine was burnout at facility level without involving PRs.
Kachi/Bolan-BHU Brahim Baran	<ul style="list-style-type: none"> Data Validation is main part of any program. It was found during visit that there is no data validation at any facility level. FM2 reports are not being approved by in charge of facility. It was observed that stock register is not properly maintained.

	<ul style="list-style-type: none"> Weight machine was not functional. Stock management was very poor.
DHQ Hospital Dhadar- Kachi/Bolan	<ul style="list-style-type: none"> Oversight committee highlighted during OC visit that there is very poor coordination among OPD doctors, hospital in-charge and Lab in-charge. There is no proper training of staff related to diagnosis, record keeping and treatment guidelines. Weight machine was not functional. The space available in the hospital for provision of services is very limited. The microscopy, data management, record keeping and medicine store all are in single room. Staff turnover is high at Government facility. Due to this, Program is being suffered.
Kareem Clinic- Kachi/Bolan	<ul style="list-style-type: none"> It was observed that monitoring system is not up to the mark. There is no proper monitoring system at any facility. It was observed that untrained staff is working. There is no proper training of staff related to diagnosis, record keeping and treatment guidelines. It was found that system of private lab is very poor, untrained staff was appointed and no check and balance from PRs.
Al-Shifa Clinic- Kachi/Bolan	<ul style="list-style-type: none"> It was observed that Lab in-charge/Lab Technician is directly managing the patients. There is no mechanism of expiry of medicine. It was observed that most of the medicine was burnout at facility level without involving PRs. Weak coordination is observed between doctors and lab in-charge. The space available in the hospital for provision of services is very limited. The microscopy, data management, record keeping and medicine store all are in single room. It was observed that monitoring system is very poor. There is no proper monitoring system at any facility.
Date of Visit: 14th Nov, 2023	
CD Galangoor- Noshki	<ul style="list-style-type: none"> Stock register was not being updated. It was observed that there is no proper training of staff related to diagnosis, record keeping and treatment guidelines. Data files were not properly maintained. It was observed that most of the medicine was burnout at facility level without involving PRs.
Tariq Hospital- Noshki (Surprise Visit)	<ul style="list-style-type: none"> As highlighted earlier as well, no stock register was found. It was observed that monitoring system is not up to the mark. It was observed that untrained staff is working. They have no proper training related to diagnosis, record keeping and treatment guidelines. Weight machine was not functional. The space available in the hospital for provision of services is very limited. The microscopy, data management, record keeping and medicine store all are in single room.
Chaghai Lab- Noshki (Surprise Visit)	<ul style="list-style-type: none"> As observed earlier many times, Stock management protocols vary from site to site. It was observed during OC visit, very poor coordination among center in charge and Lab in-charge. Staff turnover is high. FM2 reports are not being approved by in charge of facility.

	<ul style="list-style-type: none"> • It was highlighted that there is very poor coordination among OPD doctors, hospital in-charge and Lab in-charge. • It was observed that untrained staff was working. There is need of capacity building training.
CD Muhammad Noor- Noshki	<ul style="list-style-type: none"> • It was observed that there is no proper training of staff related to diagnosis, record keeping and treatment guidelines. • Data files were not properly maintained. • It was found that there was no proper mechanism of expiry of medicines. It was observed that most of the medicine was burnout at facility level without involving PRs. • It was found that there is no proper monitoring system. • It was observed that there was no coordination between the hospital staff. • Data management issues. • There was no proper training of staff conducted related to diagnosis, record keeping and treatment guidelines.

Note: These below mentioned observations and recommendations were mutually discussed and agreed by all the oversight members.

RECOMMENDATIONS:

- Data should be verified at any facility level by all the respective in charges.
- PRs need to increase follow-up meetings and improve monitoring system.
- There is need to improve monitoring mechanism from PRs. PR needs to increase follow-up meetings.
- PRs need to improve liaison mechanism and should be adopted proper system of expired medicine.
- Stock register should be maintained same time not at the end of the month.
- Government should take steps for retention of staff that is trained at facility level.
- Proper training and capacity building required for staff on reporting tools.
- Data must be verified at facility level by all the respective in charges.
- Effective coordination, monitoring and referral mechanism need to be ensured at all levels.
- Trainings need to be imparted on all levels on regular and systematic manner.
- Cupboards should be provided for maintaining data files.
- Medicine should be prescribed only by physician.
- Public Private Partnership should be improved the system of private lab. Trained and dedicated staff should be appointed.
- The capacity building of staff on data management is required for proper recording and reporting of all the data sets.

PHOTOS GALLERY:

